

**RYAN WHITE CARE COUNCIL
CLIENT SERVICES COMMITTEE
WEST TAMPA NEIGHBORHOOD SERVICE CENTER– TAMPA
MONDAY, SEPTEMBER 18, 2006
2:00 P.M. – 3:30 P.M.**

MINUTES

- CALL TO ORDER** The meeting was called to order by Janet Kitchen, Chair, at 2:30 p.m.
- ATTENDANCE** Members Present: Natalie Jackson, Janet Kitchen, Ken McCallister, John Melartin, Aritus Miller, Bob Reynolds, Linda Roger, Bill Thomas
Members Absent:
Guests Present: Debbie Langhorne, Mark Mischan, Andrew Paquette
Grantee Staff Present: Aubrey Arnold
Health Council Staff Present: Nicole Brown
- CHANGES OR ADDITIONS TO AGENDA** Two items were added to the agenda.

XA. Rural Issues

XB. Medicaid Doughnut Hole
- ADOPTION OF MINUTES** The July minutes were adopted as written.
- CARE COUNCIL REPORT** Mark Mischan gave the Care Council report. He shared that the service caps and limits were approved and that SIOC will meet to discuss eligibility criteria for services. He also mentioned that two MAI funded allocations will be combined for efficiency. The member retreat will be held on October 4th and new voting members are still being recruited to fill open mandated seats.
- ELECTIONS/ MEETING DATE, TIME AND LOCATION** Janet Kitchen was reelected Chair and John Melartin was reelected Co-Chair of the committee. After a discussion the committee decided to keep the meeting in conjunction with the Membership Committee and make no change to the date, time and location.
- WORK PLAN** The committee reviewed the work plan and made several changes. Bob Reynolds suggested adding a liaison to the other client focused committees and Andrew Paquette suggested the

committee look at putting on two town halls a year to gather input and disseminate information to consumers. Due to the number of changes made the committee will review a revised version at the October meeting.

**NEWLY
DIAGNOSED
BROCHURE**

Janet Kitchen shared the latest version of the newly diagnosed brochure. Committee members made comments about the progress made and shared ideas for the unfilled sections. Janet would like to set up a small group to work on finishing the brochure.

**CO-INFECTED
CLIENTS**

The issues affecting co-infected clients were tabled till the next meeting. Hepatitis will be discussed at the full day retreat but the committee would like to discuss TB and STD's.

**COMMUNITY
CONCERNS AND
ANNOUCEMENTS**

Mark Mischan shared that the next meeting of the web site oversight committee will be held on October 6, 2006.

Bob Reynolds suggested that the committee review the report that the Planning and Evaluation Committee will produce after the client focus groups are held. He feels that there will be useful information for the committee to discuss.

RURAL ISSUES

Bob Reynolds shared some of the community concerns raised at the rural issues meeting. He suggested that concerns shared at one client focused committee be shared at the other consumer-based committees.

**MEDICAID
DOUGHNUT HOLE**

Bob Reynolds shared his frustration with the Medicaid Part D Doughnut Hole. He feels that employers may not be doing their part in covering prescription drugs. He said that while his issues have been resolved he plans to continue to advocate for clients because of the negative experience that he has had.

ADJOURNMENT

There being no other business to come to the Committee, meeting was adjourned at 3:45 p.m.

11/7/2006