



**RYAN WHITE CARE COUNCIL
CLIENT SERVICES COMMITTEE
METRO CENTER- TAMPA
MONDAY, NOVEMBER 16, 2009
2:00 P.M. – 3:30 P.M.**

MINUTES

- CALL TO ORDER** The meeting was called to order by Randy Masters, Co-Chair, at 2:03 p.m.
- ATTENDANCE** Members Present: Edward Ford, Denis Hayes, Natalie Jackson, Janet Kitchen, Marshall Lee, Randy Masters, John Melartin, Bob Reynolds, Bill Thomas
Members Absent: David Hasiba, Don Metzgar, Andrew Paquette, Bill Quercia, Darlene Smith, Tyrone Stamps, Tom Wood
Guests Present: Vincent D’Agostino
Grantee Staff Present: Teresa Newgent
Health Councils Staff Present: Nicole Brown
- CHANGES OR ADDITIONS TO AGENDA** None
- ADOPTION OF MINUTES** The minutes for October 19, 2009 were approved as written (**M:** Hayes, **S:** Reynolds) with 9 yes votes, 0 no votes and 0 abstentions.
- CONSUMER INPUT** Bob shared information from the PCPG (Patient Care Planning Group) meeting.
John stated that he believes the Grantee’s Office is in discussion to have a second dental provider for Pinellas County.
Randy started a discussion on the Care Council reimbursement policy for lost wages. He stated that he takes time off of work to attend Care Council and committee meetings. He read in the reimbursement policy that lost wages was available and after inquiring about what would be involved with getting lost wages he was told by Hillsborough County that they will not pay lost wages and that the policy has to be changed. Randy stated that this is a client issue and could be a deterrent to having clients attend meetings. Bob stated that the Membership Committee has not agreed to change the policy and that he feels this

money should be taken out of the administrative budget which is not completely spent. Janet stated that the policy is still in effect and that Hillsborough County can not just change the policy.

The recent changes to the Minimum Standards of Care were also discussed. Bob stated that it was on the basis of faith that nothing would change in the contracts that items were removed from the standards of care. He stated that if now Hillsborough County can change things without the Care Council's approval, other things might be changed too. He stated that he does not doubt the current administration's ethics but does think that in the future there might be other administrators that may change contracts. John also stated that it is easier for Care Council members to review the minimum standards of care than it is for the members to read each of the contracts that are given. The Membership Committee has asked the Planning and Evaluation Committee to revisit the most recent changes to the minimum standards of care.

**CARE COUNCIL
REPORT**

Members waved the Care Council report.

**DECEMBER
COMBINED
MEETING**

Members discussed the combined meeting with the Membership Committee in December. Randy was able to schedule a provider to do a brief presentation and provide lunch for thirty people. This event will be mostly social.

**OTHER
COMMITTEE
UPDATES**

The Planning and Evaluation Committee is reviewing the Part B client survey that will be done locally in 2010.

The Rural Issues Committee will be having a pot-luck during their meeting on December 16th.

The Membership Committee is actively trying to recruit members who are Hispanic or can represent Manatee County.

**COMMUNITY
CONCERNS/
ANNOUNCEMENTS**

The Client Services Committee will meet on January 11th instead of January 18th due to the Martin Luther King holiday.

Janet shared a concern about a news article that she read. This article stated that there is potential for Catholic Charities to offer fewer services because of their concern in paying same sex couples employee benefits.

ADJOURNMENT

There being no further business to come before the Committee, the meeting was adjourned at 3:05 p.m.