



**RYAN WHITE CARE COUNCIL
CLIENT SERVICES COMMITTEE
METRO CENTER- TAMPA
MONDAY, JANUARY 10, 2011
2:00 P.M. – 3:30 P.M.**

MINUTES

- CALL TO ORDER** The meeting was called to order by Randy Masters, Chair, at 2:33 p.m.
- ATTENDANCE** Members Present: Natalie Jackson, Randy Masters, John Melartin
Members Absent: Vincent D'Agostino, Anthony Evanoski, David Hasiba, Denis Hayes, Janet Kitchen , Rachel Pennington, Bill Quercia, Bob Reynolds
Guests Present: Armando Avellanet
Grantee Staff Present: Aubrey Arnold
Health Councils Staff Present: Nicole Brown
- CHANGES OR ADDITIONS TO AGENDA** There were no changes to the agenda.
- ADOPTION OF MINUTES** There was no quorum present to approve the minutes for November 15, 2010.
- CONSUMER INPUT** Randy shared information about the ADAP (AIDS Drug Assistance Program) summit that will be held in Ft. Lauderdale. He is hoping to bring back information about the ADAP crisis and resources for medications.
- CARE COUNCIL REPORT** At the Care Council meeting Aubrey shared an update on the ADAP waiting list. There are over 2,500 people on the waiting list and the state is facing a large budget deficit for the ADAP program. Our area is still waiting for \$114,000 in carryover funds to be received from HRSA (Health Resources and Services Administration) and the Care Council approved final reallocations of funding.
- COMBINED DECEMBER MEETING FEEDBACK** Members briefly discussed the combined December meeting with the Membership Committee. It was unfortunate that the speaker was ill and could not present on SHINE (Serving Health Insurance Needs of Elders).

TRANSPORTATION	Randy shared that he attended the Health Services Advisory Committee (HSAC) meeting in November to discuss transportation issues for clients. He stated that HART (Hillsborough Area Regional Transportation) does not restrict hours for clients on a one day bus pass.
NATIONAL AIDS STRATEGY	There was not a discussion on the National AIDS Strategy.
OTHER COMMITTEE UPDATES	Members discussed the consumer comment cards that will be available in February at all Ryan White providers. The quality management work group has been meeting to design the comment card that clients can return to the Grantee through the mail free of charge. The work group is hoping to get good feedback about services without clients feeling pressure that a provider agency will know their responses. Members volunteered to help the Grantees office label the cards with the different providers' names. Aubrey stated that he would let the committee know when they would be labeling the cards so that members of the committee could volunteer if they wished to. The Rural Issues Committee had a presentation on Medicaid PAC waiver in December. Aubrey stated that the Grantee's office encourages the use of PAC Waiver and that staff doing monitoring visits are reviewing to see that Ryan White is a payer of last resort.
COMMUNITY CONCERNS/ ANNOUNCEMENTS	There was a discussion on prevention services and the importance of keeping prevention programs appropriate and active in the Ybor City club scene. Randy shared that the Florida HIV/AIDS Advocacy Network (FHAAN) holds a monthly conference call meeting and is looking for new members to participate.
ADJOURNMENT	There being no further business to come before the Committee, the meeting was adjourned at 3:34 p.m.